

These Terms of Service ("Terms") govern your access to and use of the website, products, and services provided by NextGE Pty Ltd ("NextGE," "we," "us," or "our"). By accessing or using our services, you agree to be bound by these Terms. If you do not agree, please refrain from using our services.

1. Scope of Services ::

NextGE provides a range of IT solutions including but not limited to

IT Infrastructure Setup

Network Management

Cybersecurity Solutions

Data Management & Backup

24/7 IT Support

All services are provided under the terms of this agreement and any additional written contracts executed with our clients.

2. Client Responsibilities ::

Clients agree to:

Provide accurate and complete information necessary for the delivery of services

Maintain the confidentiality of any credentials or access provided to them

Use services in compliance with all applicable laws and regulations

Notify us immediately of any unauthorized access or security breach

3. Intellectual Property ::

All content, logos, service descriptions, and software tools provided by NextGE remain our intellectual property or that of our licensors. You may not copy, modify, distribute, or exploit any content without written permission.

4. Confidentiality ::

Both parties agree to maintain the confidentiality of sensitive information shared during the engagement, including but not limited to business data, system architecture, and security configurations. This obligation survives termination of the engagement.

5. Limitation of Liability ::

While we strive to provide secure and uninterrupted service, NextGE is not liable for:

Any indirect, incidental, or consequential damages

Downtime due to third-party service providers or unforeseeable events

Loss of data not directly caused by our negligence

Our total liability shall not exceed the fees paid by you for the specific service involved.

6. Termination ::

We reserve the right to terminate or suspend services without prior notice if you:

Breach any of these Terms

Use services for illegal or malicious activities

Fail to pay agreed-upon fees

Clients may terminate the service agreement with 30 days' written notice unless otherwise specified in a signed contract.

7. Payments and Fees ::

All services are subject to agreed pricing. Invoices are payable within the specified payment terms. Late payments may incur additional charges or result in service suspension.

8. Support ::

24/7 support is provided to clients with active support agreements. Emergency support is prioritized and handled according to severity and SLA commitments.

9. Third-Party Tools and Integrations ::

We may use third-party tools or services (e.g., cloud providers, monitoring platforms) as part of our offerings. We are not responsible for the actions or failures of these providers.

10. Governing Law ::

These Terms shall be governed by and construed in accordance with the laws of the State of Victoria, Australia. Any disputes shall be resolved in the courts located in Melbourne.

11. Changes to Terms ::

NextGE reserves the right to update these Terms at any time. Continued use of our services constitutes acceptance of the updated Terms.


12. Contact ::

If you have questions about these Terms, please contact us at ::

NextGE Pty Ltd

ACN : 687806453

Melbourne, Victoria

 [info@nextge.com.au](mailto:info@nextge.com.au)